## WRAPAROUND MILWAUKEE

Milwaukee County Behavioral Health Division - Child & Adolescent Services Branch

JULY 2018

# **Celebrating Success!**



Success Stories: "Teamwork makes the dream work." -Bang Gae

Shared by St. Charles



### Anna

Anna is a creative and energetic 13 year old girl who enjoys wrestling, swimming, and spending time with friends. Anna had several challenges to work through while in REACH. As her relationship with providers was built and trust gained, Anna started to make progress towards her goals. She began learning how to trust, build relationships, set boundaries and communicate her needs. Anna learned to build relationships, as well as learning how to set boundaries with people currently involved in her life. Anna has really benefited from equine therapy, having been able to learn how to recognize traits of people in her daily life while interacting with the horses, find her voice by practicing communication with the horse and has become confident in terms of expressing her needs. As time progressed, Anna's team reassured her that she was safe in her current living situation with her older sister, as well as in the school setting. During her time with the team, her sister was able to secure guardianship.

With Anna recently moving to Milwaukee, time was needed to become connected with the city. She began to express several of her interests, which helped the team to connect her to positive community resources, such as Express Yourself Milwaukee and Pearls for Teen Girls. She gained the ability to connect with peers her age who share similar interest. Recently, Anna attended a week long summer camp which focused on building healthy relationships, while discussing the importance of respect and responsibility. While at the camp, Anna received a certificate for being the most respectful youth. The child and family team praised Anna for her tremendous progress. The child and family team will continue to ensure that Anna is making progress towards healing from past trauma as she continues to navigate through life. Anna no longer fears for her safety and is prepared to confront her father when the time presents itself. Anna has transformed from a cocoon to a beautiful and confident butterfly.

\*Names changed to protect confidentiality.

Positive Recognition: "There is no greater joy nor greater reward than to make a fundamental difference in someone's life." – Mary Rose McGeady



Mike Maletis — Children's Mobile Crisis (CMC) Team

### Nominated by Leanne Delsart, Wraparound Administration

Mike was willing to rise above and beyond by extending his shift and working late to help out a youth who had some medical needs that the team was not able to address in the moment. Thanks Mike for stepping outside of the box and extending a helping hand!

Jasmine Window — Willowglen

Nominated by Kara Stephens — Willowglen

Jasmine provides unconditional and continual advocacy for one of her youth. Jasmine ensures that he always has more than he needs and expects nothing but the highest quality of services from all team members. No matter how tough the situation, she does not falter in her efforts to serve. I truly believe that this young man will have a successful and high quality of life due to Jasmine's efforts.

Heather Siner — Riverstone Counseling & Crisis Services

Nominated by Tami Coleman — SaintA

Heather is a true example of what a Crisis Stabilizer should be. Heather is an advocate for all the youth that she works with and all the families speak very highly in regards to her professionalism and work ethic. Heather is a great asset to the team!

### Positive Recognition Con't.

Marquitta McGowan — Riverstone Counseling & Crisis Services

Nominated by Britain Welch — Alternatives in Psychological Consultation

Marquitta recognized another provider was a better fit and removed oneself as a formal provider. To still provide some level of support, she volunteered to become an informal support for the family.

Mike Dale — MD Therapy

Nominated by Britain Welch — Alternatives in Psychological Consultation

Mike demonstrated relentless effort to help identify a family's underlying needs.

Rose Taylor—Riverstone Counseling & Crisis Services

Tami Coleman—Riverstone Counseling & Crisis Services

Rose constantly goes above and beyond for the youth that she serves. On a rating scale from 1-5, with one being the lowest and 5 being the highest, Rose was scored a 5 by the care coordinator and the care coordinator went on to state, "Ms. Rose is a team player, she's caring, understanding and enjoys working with young adults. Ms. Rose and the youth have a great connection. They both really enjoy spending time together!"

Want to recognize someone for their great work? Submit a Positive Recognition Form, so we can given them a shout out!

\*Names/Initials changed to protect confidentiality

## **Upcoming Events & Community Highlights:**

# Family Strong, LLC. Parent Recognition Banquet

Family Strong LLC., is the family advocacy and engagement organization that works in conjunction with Wraparound Milwaukee, held its first annual Parent Recognition Banquet for parents that are in Wraparound Milwaukee programs. It was held on Thursday, July 19, 2018 at the Tripoli Shrine Center. 21 parents were honored for their timeless work that they do with their children in Wraparound Milwaukee. It was a beautiful evening filled with tears, joy and laughter. The parents were honored with certificates and beautiful relaxation baskets.

The Family Strong's mission is to support families through education, advocacy and engagement along with providing strength-based services that are designed to improve quality of life by providing hope and opportunity for self-reliance to individuals in need. Family Strong LLC also does the following:

- Supports children and families with their mental health needs
- Empowers and educates families
- Help families have access to community resources
- Work with families to enable them to become primary decision makers in their families lives
- Provide educational opportunities to improve self

Family Strong LLC is funded by Wraparound Milwaukee, a Division of Milwaukee County Department of Human Services.

We are located at 8726 W. Mill Rd., Milwaukee, WI 53208. You can reach us at 414-446-9532.

### **Featured Community Resources:**



### The GO Pass

The Go Pass is available for eligible seniors or persons with disabilities. The pass allows riders unlimited rides on MCTS buses at a significant discount.

Eligibility Criteria: Must be a Milwaukee County Resident

Must be over the age of 65 and currently receiving Medicaid or FoodShare benefits; or

For residents under 65:

Must be receiving Social Security income through SSI or SSDI, or have a Veteran's

Disability designation; and

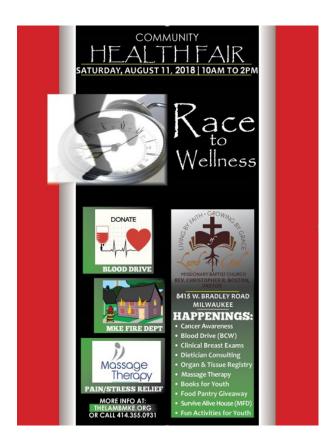
Must receive Medicaid benefits or FoodShare

benefits.

For additional information, please call Customer Service at 414-344-6711 Monday through Friday from 8:00 am to 4:30 pm; or visit

https://www.ridemcts.com/fares-passes/go-pass

### **Community Health Fair, Race to Wellness**



### Wraparound Milwaukee Vision:

To help build healthy and strong communities by enhancing children and families' ability to meet life's challenges and to foster resiliency and hope for a better future.

